



Workshop Peer Review







Quality Work at HTL Steyr

- SQPM School Quality Process Manager
- Has the know-how in quality management
- Supporting the headmaster in implementation and attendance of quality processes.



Quality Work at HTL Steyr

- The SQPM is payed for his work.
- Payment depends on the number of the students of the school
- At HTL Steyr it means a reduction of teaching lessons by four
- There is a quality team, consisting of the SQPM and three teachers.



The Tasks of the Quality Team

- Preparation of the annual evaluations in QIBB
- These evaluations usually are web-based questionnaires
- Analysis and reporting of the results
- Preparation and organization of pedagogical conferences
- Detecting possible areas of quality development



The Tasks of the Quality Team

- Introduction and attendance of new employees
- Reporting on quality affairs in schoolconferences
- Preparation of the biennial quality report
- Preparation and organizing peer reviews



The Phases of Peer Review





Application and Preparation

- Finding quality areas for the Peer Review
- Finding questions of interest
- Choosing and inviting the peers
- Self evaluation and self report
- Preparing the peer visit



Instructions for Finding a Criterion

- Build groups of four people.
- You will get from me a quality area from the European peer review in VET.
- Choose within your group one criterion, on which you want to work.
- 5' for this



Instructions for Finding Questions of Interest

- Work in groups
- Individual work in your flipchart-field
- Speechless exchange
- Collecting common results
- Presentation of the results
- Discussion



Self Evaluation

- The questions of interest are the basis for the self evaluation.
- Using existing data for answering these questions.
- Designing a self-evaluation for further information on these questions.



Some Evaluation Methods

- Questionnaires
- Interviews
- SWOT/SOFT analysis
- Rating conferences

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Designing Questionnaires

- Maybe the most challenging evaluation method.
- Do we have any experts for doing this?
- The first version never succeeds!
- Whom do we want to ask?
- Creating questions
- Testing of questions
- Make the evaluation



Interviews

- It is much easier to make interviews than to make questionnaires.
- Everyone can learn this in a short time.
- It is a qualitative method.
- You can get a lot of information out of this.



SWOT/SOFT - Analysis

- Strengths Weaknesses Opportunities Threats
- Strengths Opportunities Fears Threats
- It is a very structured qualitative method
- You build groups of person, who you intend to ask.
- It is a combination of an analysis of the current state and a foresight.



Rating Conference

- It is a combination of a short and simple questionnaire and a discussion.
- First the participants in this evaluation has to answer a questionnaire.
- Then the questionnaire is evaluated.
- There is a final discussion about remarkable results and/or ambiguous results.



Self Evaluation and Self Report

- It is the most valuable part of the peer review.
- It means basic examination of the chosen quality areas.
- Only if the self-evaluation was of a high quality the self-report will be one of a high quality.



The Follow-up Process

- It is the last step in the peer review process
- Developing innovative ideas
- Compiling project tasks
- Implementation of reform projects



Thank you for your attention!